



Al Sata Rent A Car Terms and Conditions for Vehicle Rental

Company Name: Al Sata Rent A Car

Address: 43 Whitmore Road, Unit 13, Birmingham, B10 0NR

Contact Number: 0121 387 8709 / 0730 591 5579

Website: <http://alsatarentacaruk.co.uk>

Email: ali@alsatarentacaruk.co.uk

These Terms and Conditions (T&Cs) govern the rental agreement between Al Sata Rent A Car ("we", "our", or "the company") and the customer ("you", "your", or "the hirer") for the rental of vehicles (cars, vans, or trucks). By entering into a rental agreement, you agree to abide by these T&Cs.

1. Definitions

- **“Vehicle”** refers to the car, van, or truck rented from Al Sata Rent A Car.
- **“Rental Agreement”** refers to the contract signed between the hirer and the company.
- **“Rental Period”** is the duration for which the vehicle is rented as agreed in the rental agreement.
- **“Hirer”** refers to the individual or business renting the vehicle.
- **“Owner”** refers to Al Sata Rent A Car.

2. Driver Requirements and Documentation

To rent a vehicle from Al Sata Rent A Car, the following requirements apply:

- The driver must be at least 21 years old (age restrictions may apply depending on the vehicle category).
- A valid, full UK driving license must be presented at the time of rental.
- Non-UK residents must provide a valid international driving permit along with their home country driving license.
- A recent proof of address (e.g., utility bill or bank statement dated within the last 3 months) must be provided.
- You agree to allow the company to make a copy of your driving license and other ID documents for record-keeping purposes.

3. Payment Terms

- Rental charges are payable at the time of vehicle collection or as otherwise agreed.

- A security deposit may be required, which will be refunded after the vehicle is returned in acceptable condition (subject to deductions for any damages or unpaid charges).
- All charges are inclusive of VAT unless specified otherwise.

4. Insurance and Liability

Here's a more formal and contract-specific version of your request:

Insurance Requirement:

The Hirer must obtain and provide proof of valid insurance coverage in their own name prior to the commencement of the rental period. Al Sata Rent A Car shall not release the vehicle, nor provide the keys to the Hirer, until such insurance documentation is presented and verified. The insurance policy must meet the minimum legal requirements, including third-party liability coverage.

- The Hirer assumes full responsibility for ensuring that the insurance covers all potential risks, including damages, theft, and any other incidents related to the use of the vehicle.
- Al Sata Rent A Car holds no liability for any damage, theft, or loss not covered by the Hirer's insurance.
- In the event of an accident or theft, the Hirer is required to immediately notify both Al Sata Rent A Car and the relevant authorities, providing all necessary details as per the terms of the insurance policy.

5. Vehicle Use and Restrictions

You agree to the following restrictions:

- The vehicle must only be used by the named driver(s) listed in the rental agreement.
- The vehicle is only for lawful purposes and must not be used for racing, off-road driving, towing, or in any hazardous conditions.
- The vehicle must not be used outside the UK unless prior written consent is obtained.
- The hirer is responsible for ensuring that the vehicle is not overloaded and that all safety regulations, including seat belt use, are followed.

6. Fuel Policy

- The vehicle will be provided with a full tank of fuel and must be returned with a full tank. Failure to do so will result in a refuelling charge.
 - Fuel type: Diesel or Petrol as specified for each vehicle. Use of the wrong fuel will result in additional repair costs, payable by the hirer.
-

7. Condition of the Vehicle

- The hirer must inspect the vehicle at the start of the rental and report any existing damage. A pre-rental vehicle condition report will be signed by both parties.
- Upon return, the vehicle will be inspected again, and any new damage will be charged to the hirer based on the BVRLA Fair Wear and Tear Guide.
- The hirer is responsible for keeping the vehicle clean and in a roadworthy condition during the rental period.

8. Roadside Assistance

Al Sata Rent A Car provides 24-hour roadside assistance in case of mechanical breakdown. However, the hirer is responsible for breakdowns caused by negligence, such as flat tyres, lost keys, or wrong fuel.

9. Traffic Violations and Fines

- You are fully responsible for any parking tickets, speeding fines, or other traffic violations incurred during the rental period.
- Al Sata Rent A Car reserves the right to charge the hirer for any fines, penalties, or associated costs that are received after the vehicle is returned.

10. Rental Period and Extensions

- The rental period is agreed upon in the rental agreement and must be strictly adhered to. Late returns will incur additional charges.
- Extensions must be agreed upon in advance and may be subject to availability and extra fees.

11. Damage and Accident Reporting

In the event of an accident or damage to the vehicle:

- The hirer must notify Al Sata Rent A Car immediately.
- An accident report must be completed, and the incident should be reported to the police.
- You are responsible for paying any insurance excess or additional costs arising from the damage.

12. Cancellation Policy

- If you need to cancel your booking, please notify us at least 24 hours before the rental start time to avoid cancellation fees.

- Failure to notify of cancellation may result in a cancellation fee equivalent to one day's rental charge.

13. Termination of the Rental Agreement

Al Sata Rent A Car reserves the right to terminate the rental agreement immediately if:

- The hirer violates any terms of the agreement.
- The vehicle is misused or driven recklessly.
- Non-payment of rental charges or any other fees.

In such cases, the hirer must return the vehicle immediately, and no refunds will be issued for early termination.

14. Governing Law and Dispute Resolution

This agreement is governed by the laws of England and Wales. Any disputes arising from this agreement will be resolved under UK law. In case of unresolved disputes, the hirer has the right to refer the matter to the BVRLA's alternative dispute resolution service.

15. Data Protection

Al Sata Rent A Car complies with the UK Data Protection Act 2018 and GDPR regulations. Your personal data will be securely stored and only used for the purposes of the rental agreement. You have the right to request access to your data and ask for corrections if necessary.

Signature of Hirer: _____

Signature of Company Representative: _____

Date: _____

