

Rental Agreement Requirements

for Short-Term

Vehicle Rental Businesses (Cars, Vans, Trucks)

Company Name: *Al Sata Rent A Car* Company Address: 43 Whitmore Road, Unit 13, Birmingham, B10 0NR Contact Number: 0121 387 8709 / 0730 591 5579 Website: <u>http://alsatarentacaruk.co.uk</u> Email: ali@alsatarentacaruk.co.uk

1. Definitions and Interpretations

This section defines the key terms used in the agreement:

- "Rental Period" refers to the agreed time period for which the vehicle is hired.
- "Hirer" refers to the individual or entity renting the vehicle from Al Sata Rent A Car.
- "Owner" refers to Al Sata Rent A Car, the provider of the vehicle for hire.
- "Vehicle" refers to the car, van, or truck being rented under the agreement.
- "Rental Charges" refers to the total amount payable by the hirer for the rental period.

2. Legal Compliance and Certification

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Al Sata Rent A Car confirms that this agreement complies with all relevant UK regulations, including:

- The Road Traffic Act 1988
- The Consumer Rights Act 2015
- Health and safety regulations
- Motor insurance requirements as per the Road Traffic Act

The company also abides by the BVRLA (British Vehicle Rental and Leasing Association) Code of Conduct to ensure fair dealings and best practices in the vehicle rental industry.

3. Identification and Documentation

The hirer must provide the following valid documents at the time of rental:

- Full UK driving license
- Proof of address (utility bill, council tax statement from the last three months)
- Additional ID such as a passport or national ID card
- Pre-authorization on a credit card for security deposit purposes

4. Rental Period and Terms of Use

The vehicle is provided for the agreed rental period starting on the specified date and must be returned by the agreed time on the return date. Additional terms include:

- Late return charges
- Prohibited uses such as off-road driving or use for illegal purposes
- Only approved drivers listed in the agreement are permitted to operate the vehicle

5. Vehicle Condition and Checks

Before the vehicle is rented, both parties will sign a pre-rental inspection report noting the condition of the vehicle. Upon return, the hirer is responsible for ensuring the vehicle is in the same condition, subject to fair wear and tear as outlined by BVRLA guidelines.

6. Insurance and Liability

Al Sata Rent A Car provides comprehensive insurance for the vehicle during the rental period. However, the hirer remains liable for any damage, theft, or accident involving the vehicle, up to the value of the insurance excess.

7. Fuel Policy

The vehicle will be provided with a full tank of fuel, and the hirer is expected to return it with a full tank. If not, a refueling charge will apply.

8. Rental Charges and Deposits

Rental charges will include the agreed daily, weekly, or monthly rates, plus VAT. A deposit will be required to cover potential damages, unpaid fees, or traffic violations. The deposit will be refunded upon safe return of the vehicle, subject to any deductions for damage or late fees.

9. Maintenance and Repairs

The vehicle is provided in a roadworthy condition. The hirer is prohibited from making any unauthorized repairs or modifications and must inform Al Sata Rent A Car of any issues during the rental period.

10. Breakdown and Emergency Assistance

Al Sata Rent A Car provides 24-hour roadside assistance in the event of a breakdown. The hirer should contact the company immediately in the event of any accident, breakdown, or damage.

11. Data Protection and Privacy

Al Sata Rent A Car adheres to the Data Protection Act 2018 and GDPR regulations, ensuring that the hirer's personal information is securely stored and only used for the purposes of the rental agreement. The hirer has the right to request access to their personal data or ask for corrections.

12. BVRLA Compliance and Complaints

Al Sata Rent A Car is committed to upholding BVRLA standards and follows the Fair Wear & Tear Guide. Should the hirer have any complaints, they may contact the BVRLA for alternative dispute resolution services.

13. Termination of the Agreement

The agreement can be terminated by either party if the hirer fails to adhere to its terms or if the vehicle is misused. The company may charge for any costs associated with premature termination or damages incurred during the rental period.

14. Governing Law

This agreement is governed by the laws of England and Wales. Any disputes arising from the agreement will be resolved in the UK courts.

15. Signatures and Final Confirmation

This section includes spaces for both the hirer and the owner (Al Sata Rent A Car) to sign and confirm their understanding and agreement to the terms outlined above.

